



[www.cambs.police.uk](http://www.cambs.police.uk)

## CONTACTING CAMBRIDGESHIRE POLICE

### If it's an emergency,

- For example, someone is in serious danger, there's an immediate danger to life, a crime is currently being committed, or someone is being violent,

**always call 999.**

### If it's not an emergency,

- Visit [www.cambs.police.uk](http://www.cambs.police.uk) and click 'report'
- Or visit the advice and information section of our website if you need support / guidance
- Use the live web chat feature on our website by clicking the blue chat icon in the corner
- Or if you don't have online access, you can call 101
- A non-emergency is anything that doesn't require immediate police attendance

**Visit our website:**  
**[www.cambs.police.uk](http://www.cambs.police.uk)**

### Report something anonymously via Crimestoppers:

- To report, visit their website <http://crimestoppers-uk.org/>
- Or call them on 0800 555 111

### To report fraud, scams or bribery,

- If you suspect you've been the victim of a scam, fraud or online crime (cybercrime) you can report it to Action Fraud:
- Visit their website [www.actionfraud.police.uk](http://www.actionfraud.police.uk)
- Or call them on 0300 123 2040 (Monday to Friday 8am to 8pm).

### Tell us something you've seen / heard:

- Visit our website, head to 'tell us about' and then 'tell us about something you've seen / heard'



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## CONTACTING CAMBRIDGESHIRE POLICE

### Emergency:

- If someone is using / threatening violence
- If there is a danger to life
- If someone is damaging property right now
- If a crime is happening right now
- If someone is in serious danger / harm
- If a situation is likely to escalate very soon
- a road traffic collision where life is at risk, or the road is blocked
- If you require police assistance right away
- If a serious disruption to the public is likely

If you need immediate police assistance but you can't speak freely, press 55 or tap when prompted and your call will be transferred to the police.

### Non-emergency:

- If you're reporting a crime that happened in the past
- If no-one is in serious danger
- If you want to speak to a specific officer / police staff
- If you would like an update on a crime you have previously reported
- If you want to report crime that doesn't require immediate police attendance (antisocial behaviour, suspected fraud, theft etc)

### For the council:

- If you're reporting any of the below, it should be directed to your local council:
- waste and litter
- fly tipping
- pests
- noise complaints
- discard syringes or drug paraphernalia
- dangerous buildings or structures
- burst water mains